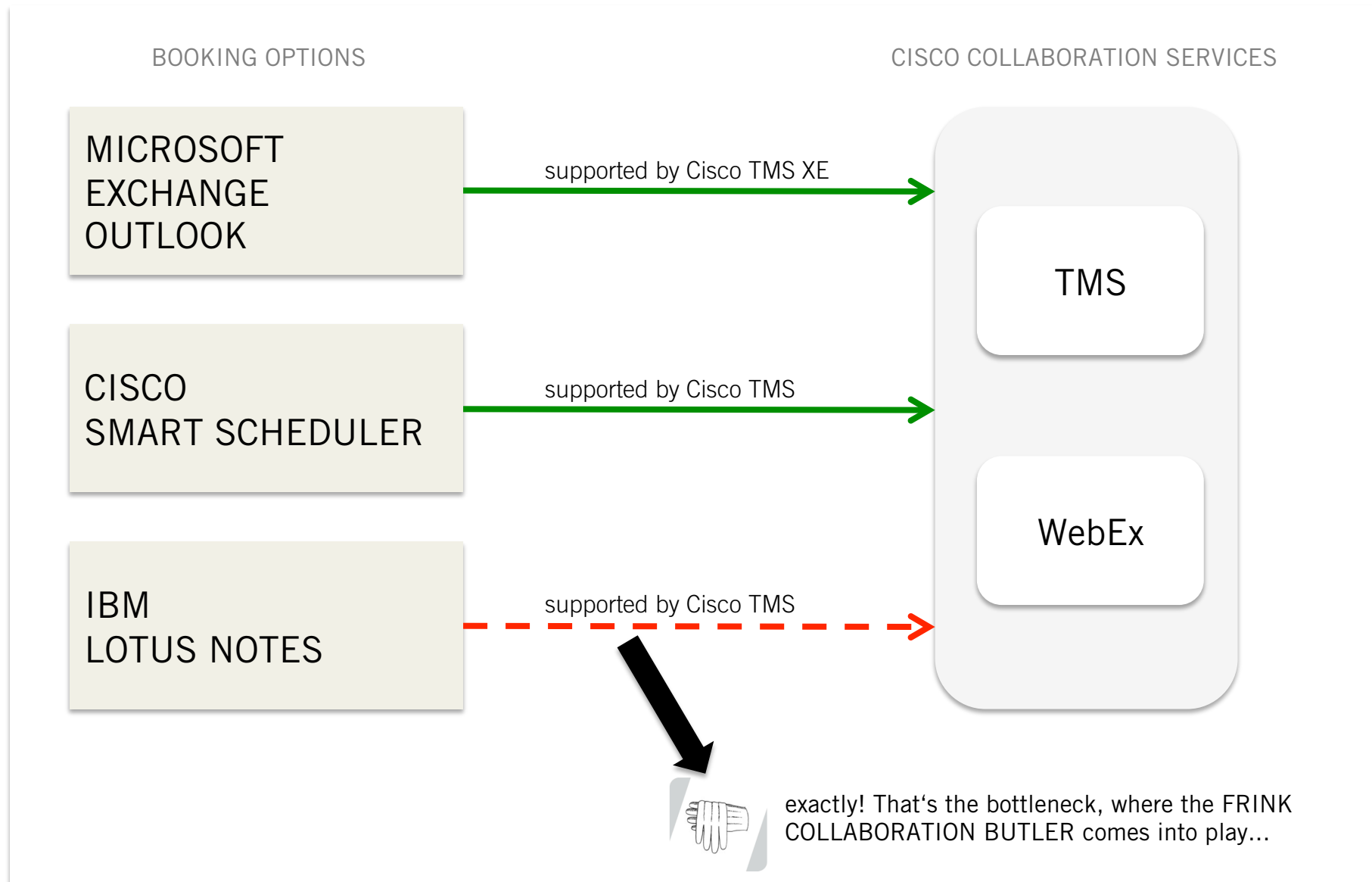




# FRINK COLLABORATION BUTLER

A software solution that makes booking a Telepresence (TP) room easier than ever by connecting IBM Lotus Notes® with the Cisco TelePresence® Management Suite (TMS).

# IDEA BEHIND THE PRODUCT





# FRINK COLLABORATION BUTLER

A software solution that makes booking a Telepresence (TP) room easier than ever by connecting IBM Lotus Notes® with the Cisco TelePresence® Management Suite.

**EASY BOOKING:** when creating a meeting in Lotus Notes, click on the “add TP/WBX” and the TP room is added automatically

**USEFUL CALENDAR ENTRIES:** once the meeting is created, it will become an entry in your calendar including all necessary data for joining a TP/WBX meeting (physical room numbers, call in/back numbers...)

**NON-INVASIVE SOLUTION:** the solution is build on top of IBM Lotus Notes and Cisco TMS and does not interfere with neither of the servers (nor do they need to be shut down for integration of the solution)

**FULL SUPPORT FOR EXISTING RELATIONS:** Mailbox delegation (boss-admin) will remain the same

**FULL SUPPORT FOR EXISTING SETUP:** for notes room lists and bookings - no need to change room names neither in Notes nor on TMS

**FULL SUPPORT:** for both on premise TP meetings and CMR Hybrid meetings (WBX enabled TP)

**PLATTFORM INDEPENDENT:** the solution can be run on either Linux or Windows Server

**MULTI LANGUAGE:** capable

# HIGH USABILITY as KEY FEATURE

The screenshot shows a web-based calendar entry form. At the top, there is a navigation bar with several buttons: 'Save and Send Invitations', 'Save as Draft', 'Display', 'Delivery Options...', 'Check Calendar...', and 'Add Telepresence/Webex'. The 'Add Telepresence/Webex' button is highlighted with a red rectangular box. Below the navigation bar, the form is titled 'Calendar Entry' and includes a 'Type:' dropdown menu set to 'Meeting'. To the right of the title, there are checkboxes for 'High importance', 'Return receipt', 'Sign', and 'Encrypt'. Further right, there are checkboxes for 'Mark Private', 'Notify Me' (with a bell icon), and 'Mark Available'. The main form area is divided into sections: 'Subject' (with the text 'Budget Planning'), 'When:' (with 'Starts:' and 'Ends:' fields set to 'Fr 18.09.2015' at '11:00' and '12:00' respectively, both in 'Local time'), 'Who:' (with 'Required:' and 'Optional:' fields, and a 'Repeat' section stating 'This entry does not repeat'), 'Where:' (with a 'Location:' field and a checkbox for 'Include conference call information in the Location'), 'Rooms:' (with a text field containing 'Lower East Side/New York@Frink' and a 'Find Rooms...' button), 'Resources:' (with a text field and a 'Find Resources...' button), and 'Online Meeting:' (with the text 'There is no online meeting'). At the bottom, there is a 'Category:' field and an 'Assign Colors...' button.

Chart 1: One button and the TP/WebEx function is added automatically

# HIGH USABILITY as KEY FEATURE

The screenshot shows a web-based calendar entry form. At the top, a navigation bar contains several buttons: 'Save and Send Invitations', 'Save as Draft', 'Display', 'Delivery Options...', 'Check Calendar...', and 'Cancel Telepresence/Webex'. The 'Cancel Telepresence/Webex' button is highlighted with a red rectangular box. Below the navigation bar, the form is titled 'Calendar Entry' and includes a 'Type' dropdown menu set to 'Meeting'. To the right of the title are checkboxes for 'High importance', 'Return receipt', 'Sign', and 'Encrypt'. Further right are checkboxes for 'Mark Private', 'Notify Me', and 'Mark Available'. The main form area is divided into sections: 'Subject' (with the text 'Budget Planning'), 'When' (with 'Starts' and 'Ends' fields set to 'Fr 18.09.2015' at '11:00' and '12:00' respectively, and a duration of '1 hour'), 'Repeat' (with the text 'This entry does not repeat'), 'Who' (with 'Required' and 'Optional' fields, and a 'FYI' field), 'Where' (with a 'Location' field), 'Rooms' (with a field containing 'Lower East Side/New York@Frink' and a 'Find Rooms...' button), 'Resources' (with a field and a 'Find Resources...' button), and 'Online Meeting' (with the text 'There is no online meeting'). At the bottom, there is a 'Category' field and an 'Assign Colors...' button.

Save and Send Invitations Save as Draft Display Delivery Options... Check Calendar... **Cancel Telepresence/Webex**

☐ High importance ☐ Return receipt ☐ Sign ☐ Encrypt

**Calendar Entry**

Type: Meeting

☐ Mark Private  
☐ Notify Me  
☐ Mark Available

Subject: Budget Planning

When: Starts: Fr 18.09.2015 11:00 Local time  
Ends: Fr 18.09.2015 12:00 Local time 1 hour

Repeat: This entry does not repeat

Who: ☐ Do not receive responses from invitees ☐ Prevent counter-proposals ☐ Prevent delegation  
Required: jon.doe@frink.at, max.mustermann@frink.at  
Optional:  
FYI:

Where: Location:

☒ Include conference call information in the Location  
You have not entered any conference call information into your Calendar conference call preference.

Rooms: Lower East Side/New York@Frink Find Rooms...

Resources: Find Resources...

Online Meeting: There is no online meeting

Category: Assign Colors...

Chart 2: The TP/WebEx function can be cancelled easily

# HIGH USABILITY as KEY FEATURE

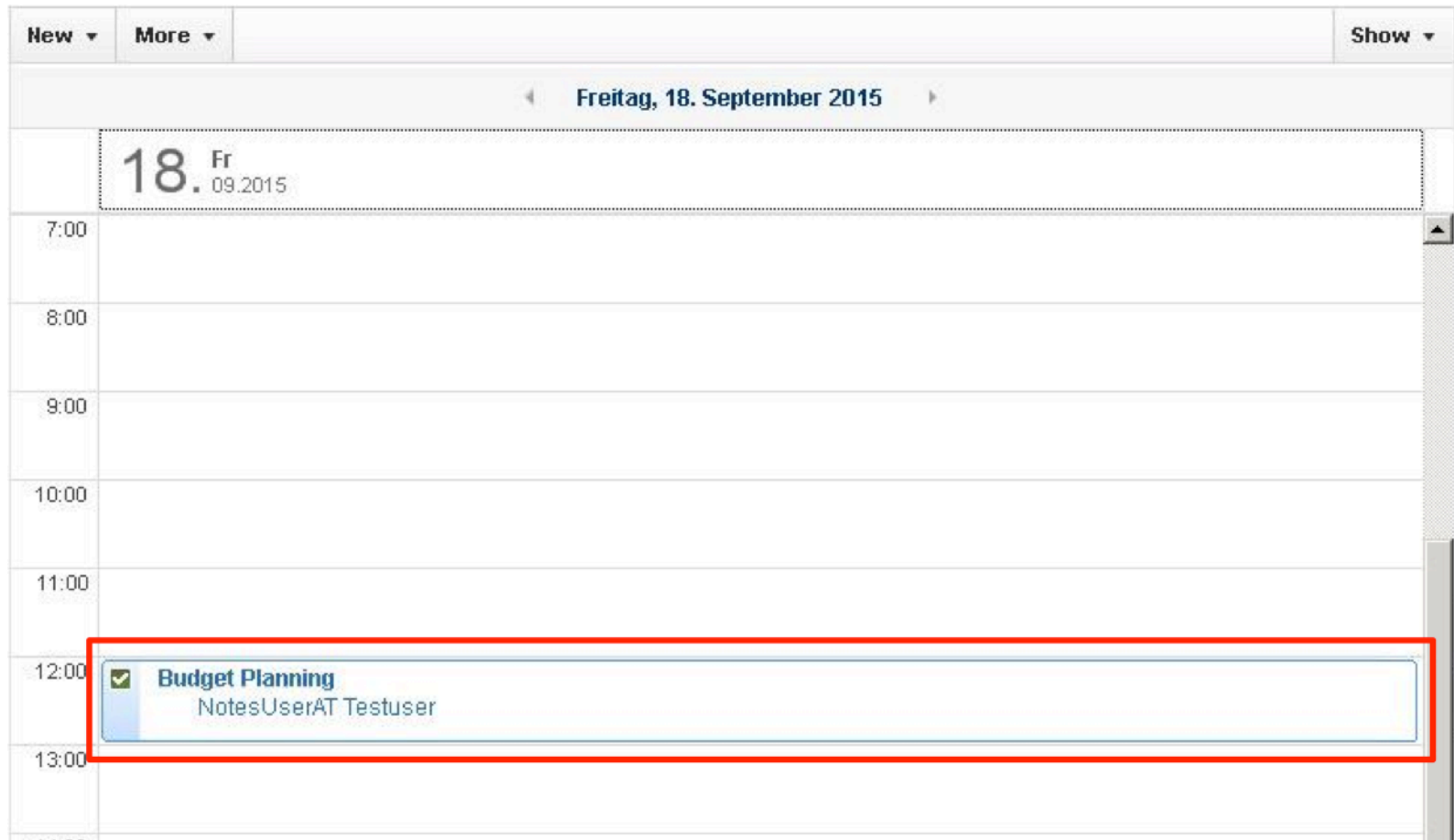


Chart 3: The meeting is saved in the IBM Lotus Notes calendar

# HIGH USABILITY as KEY FEATURE

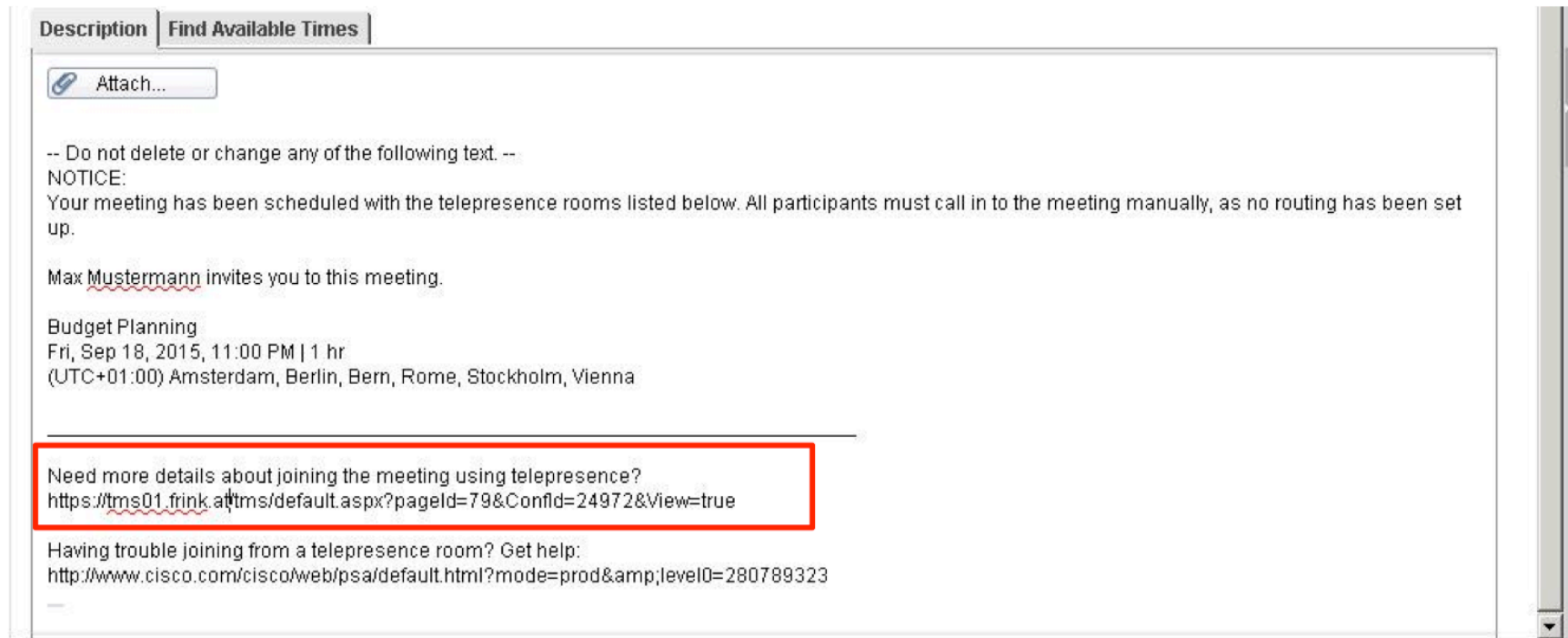


Chart 4: All necessary information to join the meeting is saved directly in the meeting entry

# HIGH USABILITY as KEY FEATURE

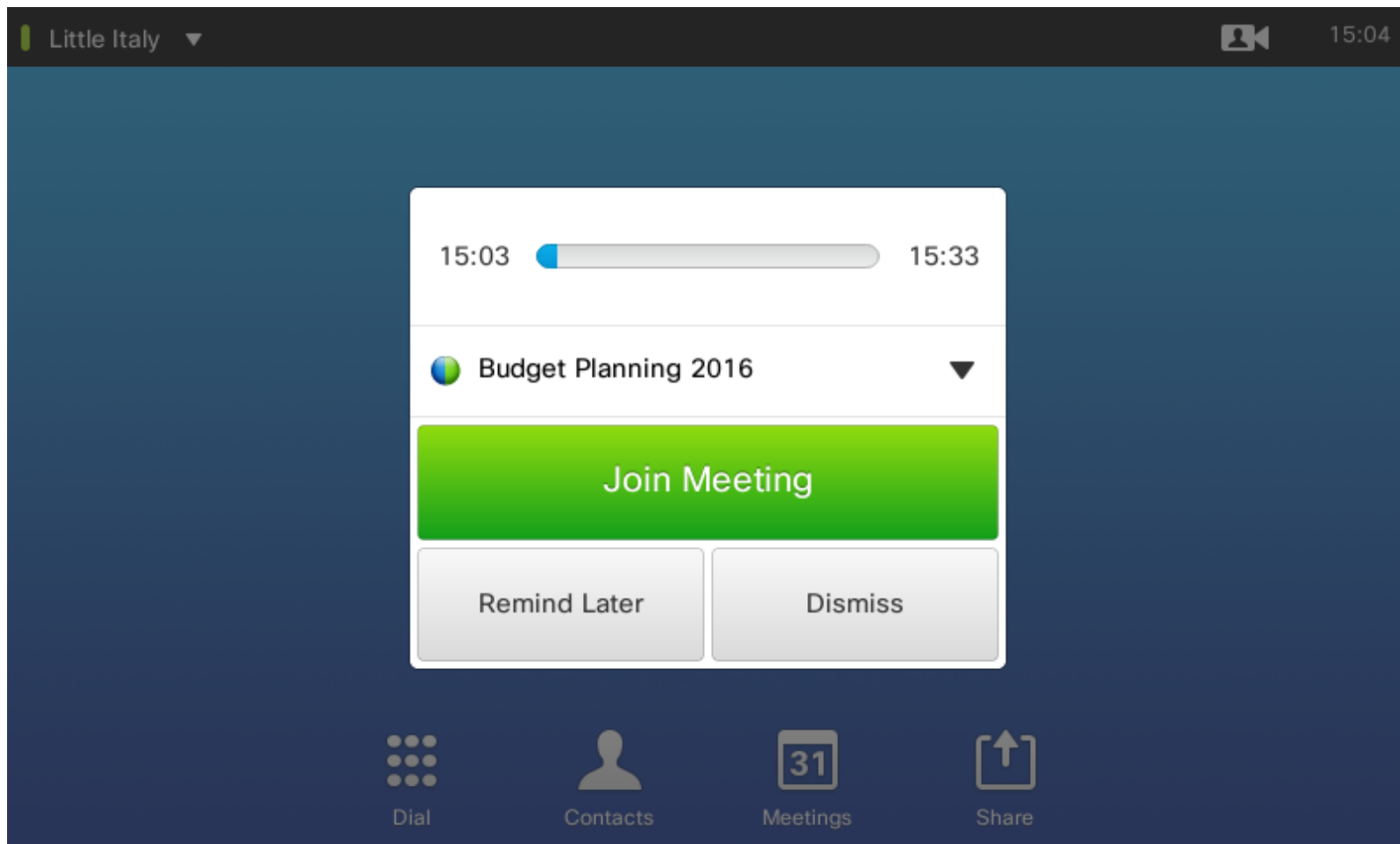


Chart 5: The booked meeting at the respective TelePresence unit is ready to start with one button to push



# HOW WE SOLVED THE PROBLEM

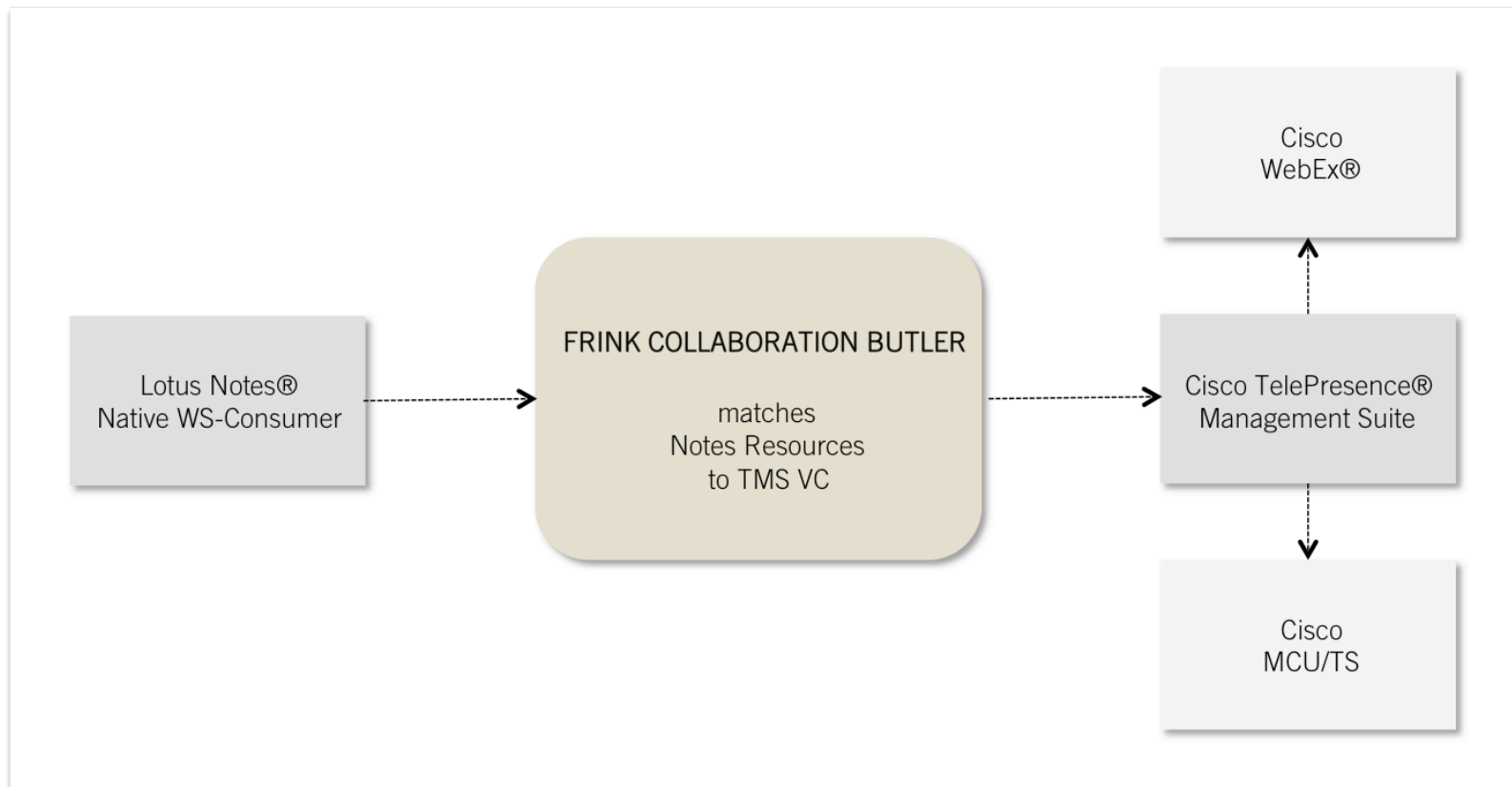


Chart 5: Technical map



FRINK Advanced Services GmbH  
Gutenberggasse 1/7, 1070 Vienna, Austria  
[www.frink.at](http://www.frink.at) or direct [www.butler.frink.at](http://www.butler.frink.at)